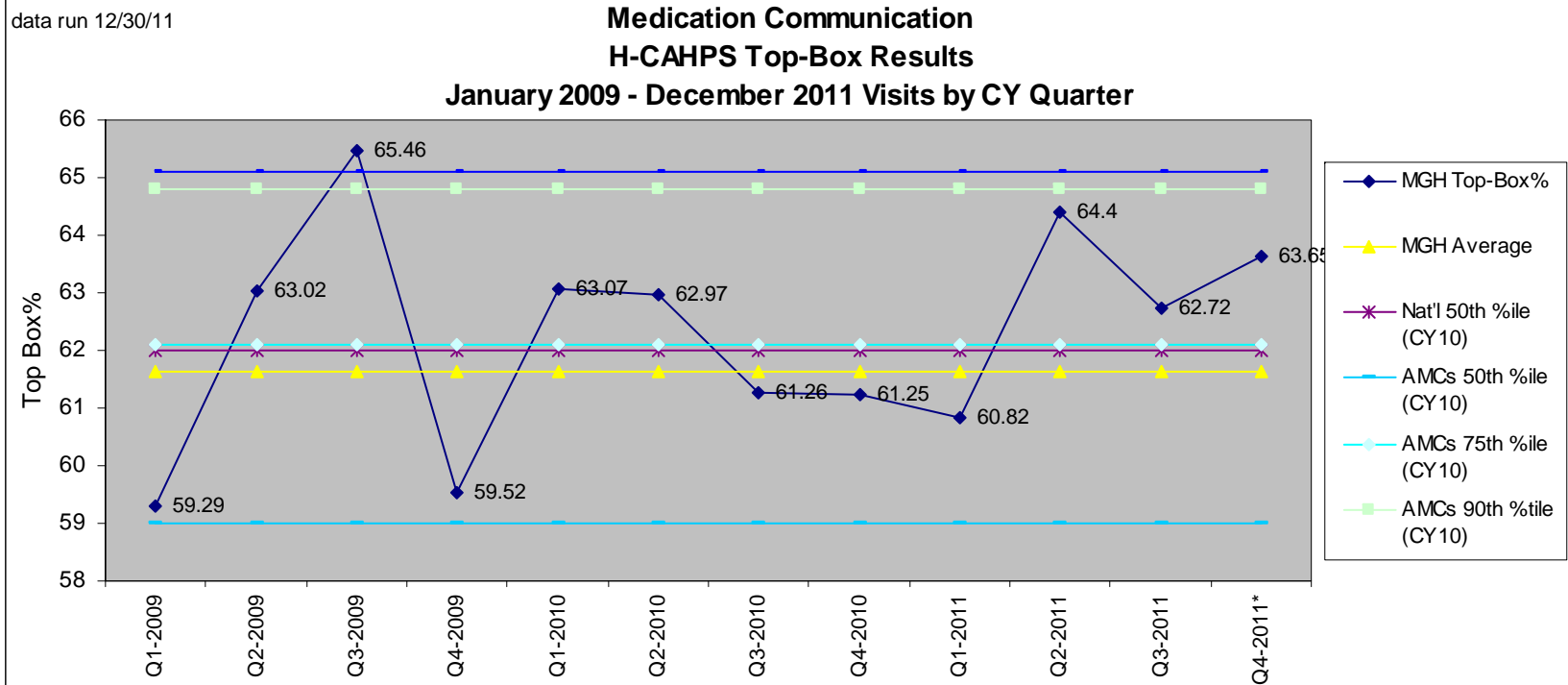


*Data complete as of 10/16/11
data run 12/30/11



Medication Communication Questions

Composite of two questions:

1. Before giving you any new medicine, how often did hospital staff tell you what the medicine was for? (Response options: Never, Sometimes, Usually, Always (Top-Box))
2. Before giving you any new medicine, how often did hospital staff describe possible side effects in a way you could understand? (Response options: Never, Sometimes, Usually, Always (Top-Box))

Eligible Population: Those answering "Yes" to the question, "During this hospital stay, were you given any medicine that you had not taken before?"