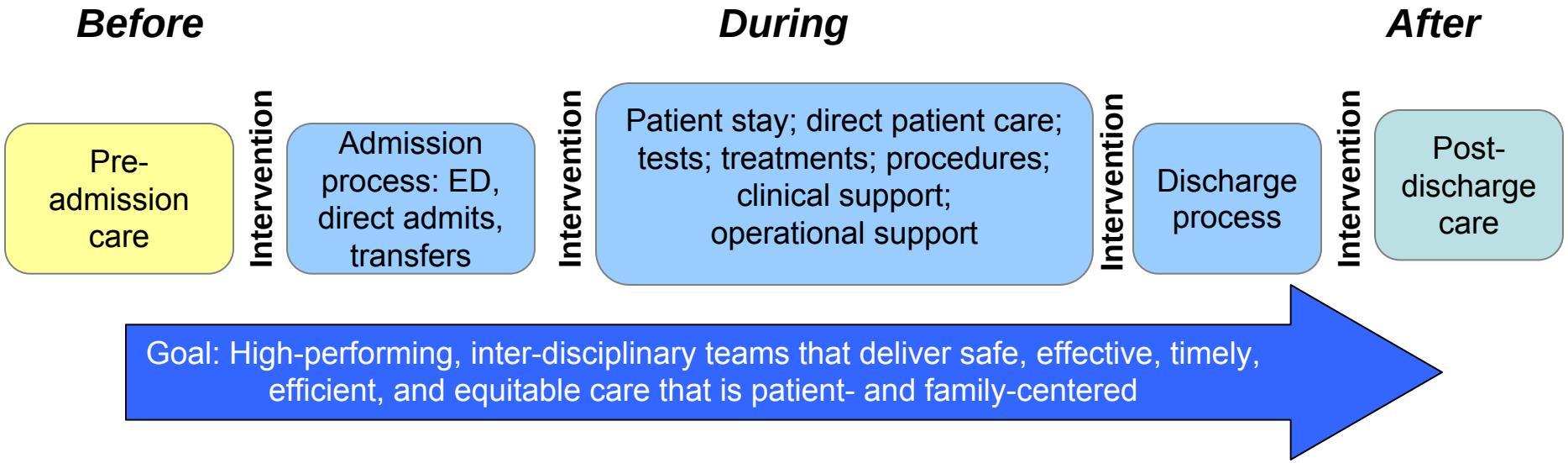
Innovations in Care Delivery
"Patient Journey" Framework: Initial 15 Interventions



Discharge Planning:
- -Est. discharge date
- -Discharge disposition

Welcome *Packet (notebook and discharge envelope)*

Domains of Practice
Daily Interdisciplinary Team Rounds
Electronic Unit Whiteboards
In-Room Whiteboards
Smart Phones
Wireless laptop computers/tablets
Business cards
Hourly rounding
Quiet hours

Discharge
- -Follow-up Call Program

Relationship-based care ♦ The Attending Nurse role ♦ Hand-Over Rounding Checklist

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