

Glossary of Acronyms/Terms

ACN (Associate Chief Nurse) – A member of the nursing executive leadership team who is responsible for ensuring that competent and compassionate patient care is uniformly provided to patients in inpatient, ambulatory and community settings through development, implementation and evaluation of policies, programs and services consistent with the hospital's mission and department's vision and philosophy. Actively participates in the development of the Department's strategic plan and provides direction and support to the unit leadership triad toward attainment of short- and long-term goals and objectives

APRN – Advanced Practice Registered Nurses including Nurse Midwives, Nurse Practitioners, Psychiatric Nurse Mental Health Specialists and Nurse Anesthetists.

ARN – Attending Registered Nurse is a new nursing role created for the Innovations Units who oversees the development and coordination of the health care team's strategic clinical plan for inpatient admissions and initiates a system for post-discharge phone calls as a way to prevent re-admission through early problem identification and intervention.

Blum Center (Eleanor & Maxwell Blum Patient and Family Learning Center) – Established in 1999 as a multimedia consumer learning center focused on providing the highest quality patient education and consumer health information services to a diverse community of MGH patients, families and staff. (One of the four centers comprising the Institute for Patient Care).

CBEDS (Coordinated Bed Efficiency Dashboard System) – This electronic bed management system enhances patient throughput with real-time display and communication of bed and patient status.

CERN (Clinical Ethics Residency for Nurses) – An eight-month nurse residency program designed to build clinical ethics capacity among nurses. Funded by the Health Resources and Services Administration (2010-2013), this program is providing training to 45 nurses to build capacity in using ethical approaches and problem-solving strategies in care delivery.

CG (Collaborative Governance) – Comprised of eleven committees, this communication and decision-making structure places the authority, responsibility and accountability for patient care with practicing clinicians. The eleven committees are: Diversity; Ethics in Clinical Practice; Fall Prevention; Informatics; Pain Management; Patient Education; Policy, Procedure and Products; Research and Evidence-based Practice; Restraints Solutions in Clinical Practice; Skin Care; and Staff Nurse Advisory.

CG-CAHPS (The Clinician and Group Consumer Assessment of Healthcare Providers and Systems) – A patient satisfaction survey designed by the Centers for Medicare and Medicaid Services (CMS) for outpatient practice settings. The survey is for adult and pediatric patients. MGH administers the survey to patients by phone or over the internet shortly after patient visits.

CGH (Center for Global Health and Disaster Response) – Established at MGH in 2006 to improve the health of the world’s most vulnerable and crisis-affected populations through care delivery, education and research.

CLCDN – The **Clinical Leadership Collaborative for Diversity in Nursing** is a collaborative program which helps qualified minority nursing students obtain a baccalaureate degree from the University of Massachusetts, Boston, supports the students’ transition into employment as practicing nurses at MGH, and positions new nurses for success by emphasizing leadership as well as scholarship.

CM (Case Manager) – Experienced Registered Nurses who assist in providing care for patient populations that require specific consideration and planned resources for post-hospitalization and/or post-treatment care. Case Management planning involves coordination with pre- and post-hospital settings, arrangements for specialized care during the hospital stay and effective communication of patient information across the continuum.

CNS (Clinical Nurse Specialist) – The Clinical Nurse Specialist is a masters-prepared nurse with an area of specialization who promotes competent, compassionate and professional nursing care for patients/families across the continuum through direct patient care and by influencing nursing personnel and systems to facilitate expert care. The role includes patient care, teaching, consultation and research and is the clinical arm of the unit leadership triad.

CRN (Clinical Research Nurse) – Nurses who practice with a specialty focus on the care of research participants.

CRP (Clinical Recognition Program) – An interdisciplinary program that recognizes and rewards the clinical practice of all direct care providers, from the beginning practitioner to the expert clinician. Clinicians from the six disciplines in PCS (Nursing, Occupational Therapy, Physical Therapy, Respiratory Therapy, Social Work, and Speech Language Pathology) analyze their own practice and seek recognition for the level of practice that they have achieved.

CRT (Central Resource Team) – These nurses provide short-term staffing support to units in response to fluctuations in volume or acuity; traveling with high-risk patients to procedural or test areas; assisting with unit-to-unit patient transfers; or, acting as clinical resource and staff support around unfamiliar procedures and equipment.

DEU (Dedicated Education Unit) – An innovative model of clinical nursing education in which an entire patient care unit is transformed into an optimal learning-teaching environment to focus on evidence-based practice, patient-centered care, quality improvement, safety and teamwork.

DMAT (Disaster Medical Assist Team) – A cooperative effort between the National Disaster Medical System and the Department of State, this group of highly-trained personnel are equipped to establish a free-standing field surgical unit anywhere in the world.

DON (Department of Nursing) – The clinical departments and programs of Patient Care Services (PCS) that are within the discipline of nursing.

Doctoral Forum (Nursing Research Doctoral Forum) – Supported by the Munn Center and facilitated by the Munn Center Director and a Nurse Scientist. The goals of the Forum include knowledge development, integration of research into practice, development of a program of research, role socialization, and mentoring.

EAP (Employee Assistance Program) – A workplace-based consultation, short-term counseling, information and referral program for employees and their families.

EED (Excellence Every Day) – A philosophy and a commitment that means striving to provide the best possible care to every patient and family in every moment of every day. An important component is to locate critical information on an intranet site for one-stop access – the EED Portal.

EED Portal – The Excellence Every Day (EED) portal is an online central clearinghouse for information related to Collaborative Governance, Magnet Recognition, Innovation Units, and regulatory readiness (www.mghpcs.org/EED) that is readily accessible from the hospital's Excellence Every Day Portal; the header of every Patient Care Services web page; and through search engine optimization, via any major search engine (e.g., Google) by looking for “MGH EED” or “MGH Excellence Every Day.” The EED portal now provides a gateway to clinical knowledge for practice about central lines, disabilities, diversity, ethics, fall prevention, pain, patient education/health literacy, patient experience, pressure ulcers, and restraints, as well as an expanding “Glossary.” Each is updated by subject matter experts on an ongoing basis. Key topics (e.g., those related to nursing quality indicators) are annually revisited PCS-wide.

EMAPPS (Electronic Medication Administration Process for Patient Safety) – A hospital-wide patient safety initiative designed to automate the medication administration records with bar code technology. The term **eMAR** may also be used to describe the **Electronic Medication Administration Record** component.

FY (Fiscal Year) – A term that is used to differentiate an organization's budget or financial year from the calendar year. MGH's fiscal year runs from October 1 to September 30.

GNTP (Global Nurse Training Program) – An intensive training program to provide on-going, short-term and targeted, on-the-ground trained resources to an area in desperate need.

HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) – A patient satisfaction survey required by the Centers for Medicare and Medicaid Services (CMS) for all hospitals in the United States. The survey is for all adult inpatients, excluding psychiatric patients. MGH administers the survey to patients by phone shortly after discharge.

HealthStream® – An on-line, computer-based learning management system used as a transformative way for MGH staff to acquire clinical knowledge to enhance their practice.

HH (Hand Hygiene) – The process of disinfecting one’s hands using an alcohol-based product before and after contact with a patient or a patient’s environment; alternately, HH may mean washing with soap and water, when a suspected organism is unaffected by an alcohol-based product.

HPWI (Hours Per Workload Index) – A productivity measure relating staffing to workload that reflects census and acuity (patients’ needs for nursing care); a more refined measure than **Hours Per Patient Day (HPPD)**.

HPSC (Health Professions Staff Committee) - A subcommittee of the General Executive Committee (GEC) which has broad-based membership that includes APRNs; Physicians Assistants (PAs); an Associate Chief Nurse (ACN); a Staff Specialist; and, a Professional Development Program Manager from the Institute for Patient Care. The committee members review the applications for credentialing and privileging and make recommendations regarding application approval for APRNs and PAs per policy.

IMSuRT (International Medical and Surgical Response Team) – A specialized team of highly trained personnel deployed by the Department of Homeland Security to disaster-stricken cities in the world.

Innovations Center (Center for Innovations in Care Delivery) – Launched in early 2007, the focus of the Center is to bring interdisciplinary teams together to identify opportunities, to estimate the impact of change and to construct innovations. (One of the four centers comprising the Institute for Patient Care).

IPC (Institute for Patient Care) – Strategic Overarching structure comprised of four centers (Knight Center, Munn Center, Innovations Center and Blum Center) and numerous interdisciplinary programs (awards and recognition; clinical recognition program; collaborative governance; culturally-competent care; ethics and clinical decision-making; international visitor program; leadership development; organizational evaluation; simulation training; and workforce development).

IPOP (Interpreter Phone-on-a-Pole) – A program that provides every nursing unit with immediate access to professional medical interpreters by telephone, 24 hours a day. (See also VPOP.)

IU (Innovation Unit) – Innovation Units are designated inpatient care units that are used as testing grounds for change. The goals of the Innovation Units are: 1) to improve the quality of care delivered; 2) to make the care we provide safer, more effective, efficient, timely, and equitable; 3) to assure that care remains patient- and family-centered; and 4) to make care more cost effective.

Knight Center (Norman Knight Nursing Center for Clinical & Professional Development) – Established in 1997, the Center supports the promotion of a learning organization through a robust array of professional development activities, including staff orientation and continuing education curricula, liaison functions with schools of nursing, leadership development programming, and administration of numerous award and recognition programs for clinical staff. (One of the four centers comprising the Institute for Patient Care).

Leadership Triad – A model that embraces the key elements of unit leadership which is the responsibility, collaboration and accountability of the Nursing Director (ND), Clinical Nurse Specialist (CNS), and Operations Manager (OM) in inspiring, developing and supporting staff towards positive patient and unit outcomes.

LEAF (“Let’s Eliminate All Falls”) – An ongoing, translational initiative to prevent falls through a multi-component program disseminated to our interprofessional workforce.

LEP (Limited English Proficient) – Refers to patients who have limited English proficiency and who utilize the services of professional medical interpreters.

MGH (Massachusetts General Hospital) – Founded in 1811, Massachusetts General Hospital (MGH) is the third oldest general hospital in the United States and the oldest and largest in New England. Located in Boston, Massachusetts, the 947-bed medical center offers sophisticated diagnostic and therapeutic care in virtually every specialty and subspecialty of medicine and surgery.

MGH *65plus* – The interprofessional implementation of the Nurses Improving Care to Healthsystem Elders (NICHE) program, developed and disseminated by the Hartford Institute for Geriatric Nursing at New York University. It represents the state-of-the-science in geriatric care in the US today.

MGPO (Massachusetts General Physicians Organization) – Working in partnership with the Massachusetts General Hospital and in cooperation with Partners HealthCare System, the Massachusetts General Hospital Physicians Organization is the largest physician-led multi-specialty group practice in New England, consisting of approximately 2,500 employees including 1,200 physicians. Its main focus is to provide leadership and infrastructure to support physicians’ efforts in patient care, teaching, and research.

MNRA (Munn Nursing Research Awards) – Are mentored nursing research awards granted annually to applicant nurses who submit proposals. The award provides a \$1500.00 stipend, in addition to a variety of resources to complete the project.

Munn Center (Yvonne L. Munn Center for Nursing Research) – Established in 2003, numerous research activities were formalized under the auspices of a dedicated research center, named for, and endowed by, Yvonne L. Munn, RN, Associate General Director and Director of Nursing at the hospital from 1984 to 1993. The Munn Center supports a growing inventory of research-related programs and activities including, but not limited to: post-doctoral nursing fellowship program, doctoral forum; and a small grant program for clinical staff interested in researching a problem within the practice setting. (One of the four centers comprising the Institute for Patient Care).

NICHE (Nurses Improving Care for Healthsystem Elders) – Nationally recognized evidence-based program developed by the Hartford Institute for Geriatric Nursing at New York University, focusing on the prevention and better management of syndromes common to the hospitalized older adult. (Note: at MGH, NICHE is called *65plus.*)

ND (Nursing Director) – This role is the essential nursing leadership position with 24/7 accountability within the patient care unit triad which encompasses patient-focused management, personnel management, clinical and professional development, and business administration of the unit. Within the hospital, the ND leads collaborative teams and forms partnerships within Nursing and interdisciplinary settings to implement and evaluate policies, programs and services to support patient care.

NGR (Nursing Grand Rounds) – Nursing Grand Rounds is an educational opportunity for all MGH nurses whereby excellence in nursing is promoted through scholarly presentations and discussions. Nursing Grand Rounds provides staff with a forum to share expertise and knowledge in a learning environment focused on the art and science of nursing.

NRE (Nursing Research Expo) – The annual, interactive nursing research poster session that takes place on Nursing Research Day during Nurse Recognition Week.

NRJC (Nursing Research Journal Club) – This interdisciplinary group invites clinical authors who have published original research to share their lived experience of the research process with interested members of the MGH community on a bi-monthly basis. It is a subcommittee of the Research and Evidence-Based Practice Committee which is part of Collaborative Governance.

NRW (Nurse Recognition Week) – The annual celebration of nursing practice at MGH. The week-long series of high-profile events offers the MGH community an opportunity to reflect upon the important contributions that nursing brings to clinical care, research and education at the hospital. Events include a keynote address by the Chief Nurse, presentations on timely clinical and professional issues, the annual Yvonne L. Munn Nursing Research Lecture and Awards, a nursing research poster session, and social/networking events.

OA (Operations Associate) – A member of the unit-based support staff, the Operations Associate interacts with patients, families and visitors to provide key information about unit logistics, and provides clerical support to the staff. Responsibilities include transcription of physician orders and initiation of processes to fulfill those orders, communication and coordination of inpatient unit activity, clerical management of the patient record, and assistance with safety and security throughout the patient unit.

OCC (Optimum Care Committee) – The oldest ethics consultation committee in North America, co-chaired by a doctorally-prepared Clinical Nurse Specialist in Ethics from the Patient Care Services' Institute for Patient Care (IPC) and a physician in medicine and palliative care.

OM (Operations Manager) – The Operations Manager is the direct line manager for all unit-based, non-clinical support staff, and is responsible for supervising the daily support operations of the patient care unit(s). As a member of the unit's leadership triad, leads and participates in the development, monitoring and implementation of effective and efficient unit operations. Leads and participates in departmental operations improvement initiatives. Provides administrative/project support to the Nursing Director and other Department of Nursing leadership staff. Environmental Operations Manager supervises and supports Unit Service Associates; Administrative Operations Manager supervises and supports Operations Associates.

PAML (Pre-Admission Medication List) – The Pre-Admission Medication List is the electronic application used at the Massachusetts General Hospital to document the patient's active medications upon admission to the hospital. PAML is part of Medication Reconciliation, which is the process of documenting an accurate current medication list, evaluating the medication list in the context of the patient's care, and providing a current list of reconciled medications to the patient, as needed.

PCA (Patient Care Associate) – Under the direction of a Registered Nurse, the PCA assists the inter-disciplinary healthcare team in a wide variety of clinical support functions to promote a safe and compassionate patient care environment.

PCS (Patient Care Services) – The disciplines and programs of PCS include: Nursing; Chaplaincy; Medical Interpreter Services; Occupational Therapy; Orthotics & Prosthetics; Physical Therapy; Respiratory Therapy; Social Services; Speech, Language & Swallowing Disorders and Reading Disabilities; Cancer Resource Room; Caring Headlines; Diversity; Financial Management Systems; HAVEN (Helping Abuse and Violence End Now); Information Ambassadors; Information Systems; International Patient Center; Ladies Visiting Committee Retail Shops; Tobacco Treatment Service (formerly MGH Quit Smoking Services); Patient and Family Lodging; Office of Patient Advocacy; Disabilities Program; Center for Global Health; Office of Quality and Safety; Clinical Support Services; The Institute for Patient Care; and, Volunteer Services.

PCS FMS (Patient Care Services Financial Management Systems) – Patient Care Services Financial Management Systems is responsible for the review, analysis and evaluation systems and programs within Patient Care Services. The department provides support to the leadership of PCS to assure effective and optimum utilization of personnel, fiscal and material resources. Staff in PCS FMS develop and maintains statistical data bases used in planning and decision-making; evaluate financial performance and feasibility; manage the preparation of the PCS annual operating budgets; monitor and analyze productivity; and collaborate with administration, finance, human resources, information services and other departments to ensure availability, accuracy and timelines of information.

PCSEC (Patient Care Service Executive Committee) – A committee, chaired by the Chief Nurse, with membership that includes the Associate Chief Nurses (ACNs); Executive Director of the Institute for Patient Care; Executive Director, Patient Care Services Operations; Directors of Financial Management Systems, PCS Informatics, Quality and Safety, Diversity, and Clinical Support Services; and the Directors of the allied health professions (Physical Therapy, Occupational Therapy, Respiratory Care, Social Services, Speech/Language Pathology).

PCDM (Patient Care Delivery Model) – An interdisciplinary, patient- and family-centered care-delivery system that is supported by a philosophy of caring and an environment that enhances patient outcomes. Decisions about care and the environment of care are made at the practice level by clinical staff and unit leadership through the patient care delivery model.

PHRC (Partners Human Research Committee) – The name of the Institutional Review Board (IRB) in Partners HealthCare System.

PHS (Partners HealthCare System) – Founded in March 1994, Partners HealthCare System, Inc., located in Boston, MA, is an integrated health system founded by Brigham and Women's Hospital and Massachusetts General Hospital. In addition to its two academic medical centers, the network includes community hospitals and specialty hospitals, community health centers, a physician network, home health and long-term care services, and other health-related entities.

PICC (Peripherally-Inserted Central Catheter) – A catheter that is inserted into a peripheral vein with the desired terminal location in the superior vena cava. They have become a standard means of venous access for patients who need IV access for medications, total parenteral nutrition, and chemotherapeutic agents that are highly vesicant or irritating to the intima of the vein's wall.

PLEN (evaluation of Professional Learning Environment for Nurses) – A learning needs assessment conducted in 2010 and 2012 to determine the perceived learning needs of nurses at MGH, preferences for the best learning methods to enhance knowledge retention, general learning preferences of MGH nurses and the best time frame(s) for face-to-face facilitated learning events.

POE (Provider Order Entry) – An electronic order communication system that is part of the Clinical Application Suite (CAS).

PPM (Professional Practice Model) – A comprehensive framework to guide care delivery across the disciplines in Patient Care Services. The components of the Professional Practice Model are patient centeredness, vision & values, standards of practice, narrative culture, professional development, clinical recognition & advancement, collaborative decision-making, research and innovation & entrepreneurial teamwork.

Provider Unit – The Knight Center is approved by the ANCC/Ohio Nurses Association (ONA) as a provider of continuing education (CE) for nurses. Knight Center staff ensures that educational programs meet quality standards related to the adult learning process, faculty qualifications, and the process for evaluation that meet ANCC standards for nursing CE.

QDM (Quality Data Management, Inc.) – The vendor MGH uses to administer its patient satisfaction surveys (CG-CAHPS and HCAHPS).

Quadramed Workload and Productivity System – The QuadraMed® AcuityPlus™ System (formerly known as Medicus) is the software used by all Partners HealthCare System hospitals to measure the patients' needs for nursing care. Staff Nurses caring for the patients classify each patient every day, based on their assessment of the patients' needs for care for a 24-hour time period. Resource Nurses provide a report of actual staffing used to provide care for that time period. There are four components to measuring workload using AcuityPlus™: patient classification indicators; admission, discharge, and transfer workload; procedure and event workload; and complexity. The classification and staffing data provided by the direct care nurses are critical to identifying, justifying and allocating nursing resources and are the basis for projecting the budgeted variable staffing and expense in the formal budget process.

Resource Nurse – The Resource Nurse is responsible for supporting and overseeing the daily/shift operations for the unit in collaboration with the Nursing Director. He/she provides support by addressing staffing needs on an ongoing basis, facilitating throughput of admissions and discharges, assisting with direct care as needed, and role modeling effective collaboration and conflict management with patients, families and other members of the healthcare team.

Senior HealthWISE (Wellness, Involvement, Support and Education) – Designed in 2002, a community benefit program of MGH and the MGH Senior Health Practice that provides a wide array of service focused on enhancing the health and well being of older adults in the neighborhoods surrounding MGH.

SOS (Save Our Skin) – A quality improvement project designed to decrease the incidence of hospital-acquired pressure ulcers.

SPPPE (Staff Perceptions of the Professional Practice Environment; also referred to as the Revised Professional Practice Environment scale – RPPE) – A survey administered every 18 months by Patient Care Services (PCS) to clinicians throughout PCS to measure their perceptions about the following organizational characteristics: autonomy; clinician-MD relationships; control over practice; communication; teamwork/leadership; conflict management/handling disagreements; internal work motivation; and, cultural sensitivity. The survey has been administered since 1999 and is evidence-based and inclusive of benchmarks.

TCAB (Transforming Care at the Bedside) – A national program designed by Institute of Healthcare Improvement to provide frontline nurses with process improvement knowledge and skills. Originally disseminated by the Robert Wood Johnson Foundation and the American Organization of Nurse Executives (AONE), it is now solely disseminated through the Center for Innovation and Technology (CIT) Program at AONE.

TROVE – The application used to electronically catalog a collection of policy and procedure manuals for MGH. TROVE offers a quick and efficient way to locate specific policies and/or procedures that maybe needed for use as a reference. TROVE will also have the most current, up-to-date version of any policy or procedure.

UAP (Unlicensed Assistive Personnel) – Individuals who are trained to function in an assistive role to the registered professional nurse in the provision of patient/client care activities as delegated by, and under the supervision of, the registered professional nurse.

USA (Unit Service Associate) – A member of the unit-based support staff responsible for a variety of tasks to maintain the cleanliness and orderliness of assigned unit. Other responsibilities may include, but are not limited to, hospitality services and daily maintenance of unit supplies and equipment.

VPOP (Video Phone-on-a-Pole) – A program that provides most nursing units with immediate access to professional medical interpreters (Spanish and Portuguese) by video and to professional medical interpreters in over 180 languages by telephone, 24 hours a day. (See also IPOP.)

*Massachusetts General Hospital
Magnet Re-Designation Application
October 1, 2012*

Master List – Unit Names

Location	Clinical Area	Full Title (Use in Narrative)	Abbreviated Title (Use in Tables)
Bigelow 10	Hemodialysis Unit	Hemodialysis Unit (Bigelow 10)	Dialysis (Bigelow 10)
Bigelow 11	General Medicine Unit	General Medicine Unit (Bigelow 11)	General Medicine (Bigelow 11)
Bigelow 12	Emergency Department Observation Unit (EDOU)	Emergency Department Observation Unit (Bigelow 12)	ED Observation (Bigelow 12)
Bigelow 13	Plastic Surgery, Burn & Burn Intensive Care Unit (ICU)	Plastic Surgery, Burn & Burn Intensive Care Unit (Bigelow 13)	Plastics/Burn ICU (Bigelow 13)
Bigelow 14	Vascular Surgery Unit	Vascular Surgery Unit (Bigelow 14)	Vascular (Bigelow 14)
Bigelow 6	Pediatric Intensive Care Unit (PICU)	Pediatric Intensive Care Unit (Bigelow 6)	Pediatric ICU (Bigelow 6)
Bigelow 9	Respiratory Acute Care & General Medicine Unit (RACU)	Respiratory Acute Care & General Medicine Unit (Bigelow 9)	Respiratory Acute Care & Medicine (Bigelow 9)
Blake 10	Neonatal Intensive Care Unit (NICU)	Neonatal Intensive Care Unit (Blake 10)	Neonatal ICU (Blake 10)
Blake 11	Psychiatry Unit	Psychiatry Unit (Blake 11)	Psychiatry (Blake 11)
Lunder 6 (formerly Blake 12)	Neuroscience Intensive Care Unit (ICU)	Neuroscience Intensive Care Unit (Lunder 6 - formerly Blake 12)	Neuroscience ICU (Lunder 6 - formerly Blake 12)
Blake 12	Surgical Intensive Care Unit	Surgical Intensive Care Unit (Blake 12)	Surgical ICU (Blake 12)
Blake 13	Family/Newborn Unit	Family/Newborn Unit (Blake 13)	Family/Newborn (Blake 13)
Blake 14	Labor, Delivery and Recovery (LDR) Unit	Labor, Delivery and Recovery Unit (Blake 14)	Labor & Delivery (Blake 14)
Blake 4	Gastroenterology (GI)/Endoscopy Unit	Gastroenterology / Endoscopy Unit (Blake 4)	GI/Endoscopy (Blake 4)
Blake 6	Transplant Unit	Transplant Unit (Blake 6)	Transplant (Blake 6)
Blake 7	Medical Intensive Care Unit (MICU)	Medical Intensive Care Unit (Blake 7)	Medical ICU (Blake 7)
Blake 8	Cardiac Surgical Intensive Care Unit (CSICU)	Cardiac Surgical Intensive Care Unit (Blake 8)	Cardiac Surgical ICU (Blake 8)
Cox 1	Oncology Infusion Unit	Oncology Infusion Unit (Cox 1)	Oncology Infusion (Cox 1)
Cox LL; Lunder LL 2&3	Radiation Oncology Nursing (Cox LL; Lunder LL 2&3)	Radiation Oncology Nursing (Cox LL; Lunder LL 2&3)	Radiation Oncology (Cox LL/Lunder LL2&3)
Ellison 1	Emergency Department	Emergency Department (Ellison 1/Lunder 1)	Emergency Dept. (Ellison 1/Lunder 1)
Ellison 10	Cardiac Medicine Unit	Cardiac Medicine Unit (Ellison 10)	Cardiac Medicine (Ellison 10)
Ellison 11	Cardiac Interventional (Access) Unit	Cardiac Interventional (Access) Unit (Ellison 11)	Cardiac Intervention (Ellison 11)
Lunder 8 (formerly Ellison 12)	Neuroscience Unit	Neuroscience Unit (Lunder 8 - formerly Ellison 12)	Neuroscience (Lunder 8 - formerly Ellison 12)
Ellison 13	Family/Newborn Unit	Family/Newborn Unit (Ellison 13)	Family/Newborn (Ellison 13)
Lunder 10 (formerly Ellison 14)	Hematology/Oncology/Bone Marrow Transplant Unit	Hematology/Oncology/Bone Marrow Transplant Unit (Lunder 10 - formerly Ellison 14)	Hem/Onc/BMT(Lunder 10 - formerly Ellison 14)
Ellison 16	General Medicine Unit	General Medicine Unit (Ellison 16)	General Medicine (Ellison 16)

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Location	Clinical Area	Full Title (Use in Narrative)	Abbreviated Title (Use in Tables)
Ellison 17	Pediatrics Unit	Pediatrics Unit (Ellison 17)	Pediatrics (Ellison 17)
Ellison 18	Pediatrics Unit	Pediatrics Unit (Ellison 18)	Pediatrics (Ellison 18)
Ellison 19	Thoracic Surgery & General Medicine Unit	Thoracic Surgery & General Medicine Unit (Ellison 19)	Thoracic/Medicine (Ellison 19)
Ellison 4	Surgical Intensive Care Unit (SICU)	Surgical Intensive Care Unit (Ellison 4)	Surgical ICU (Ellison 4)
Ellison 6	Orthopaedics Unit	Orthopaedics Unit (Ellison 6)	Orthopaedics (Ellison 6)
Ellison 7	General Surgery Unit	General Surgery Unit (Ellison 7)	General Surgery (Ellison 7)
Ellison 8	Cardiac Surgery Unit	Cardiac Surgery Unit (Ellison 8)	Cardiac Surgery (Ellison 8)
Ellison 9	Cardiac Medicine Critical Care Unit (CCU)	Cardiac Medicine Critical Care Unit (Ellison 9)	Cardiac ICU (Ellison 9)
Gray 3	Operating Room	Operating Rooms (Gray 3/Lunder 2,3,4)	ORs (Gray 3/Lunder 2, 3, & 4)
Jackson 121	Preadmission Testing Area (PATA)	Preadmission Testing Area (Jackson 121)	Preadmission Testing (Jackson 121)
Phillips House 20	General Medicine Unit	General Medicine Unit (Phillips House 20)	General Medicine (Phillips 20)
Phillips House 21 (formerly Bigelow 7)	Gynecology/Oncology Unit	Gynecology/Oncology Unit (Phillips House 21 - formerly Bigelow 7)	Gyn./Oncology (Phillips House 21 - formerly Bigelow 7)
Lunder 9 (formerly Phillips House 21)	Hematology/Oncology Unit	Hematology/Oncology Unit (Lunder 9 - formerly Phillips House 21)	Hem/Onc (Lunder 9 - formerly Phillips 21)
Phillips House 22	General Surgery Unit	General Surgery Unit (Phillips House 22)	General Surgery (Phillips 22)
Professional Office Building 1	Anticoagulation Management Services (AMS)	Anticoagulation Management Services (Professional Office Building 1)	Anticoagulation Service (POB 1)
Wang 3	Center for Perioperative Care (CPC)	Center for Perioperative Care (Wang 3 - formerly Same Day Surgery Unit)	Center for Periop Care (WAC 3 - formerly Same Day Surgery Unit)
White 10	General Medicine Unit	General Medicine Unit (White 10)	General Medicine (White 10)
White 11	General Medicine Unit	General Medicine Unit (White 11)	General Medicine (White 11)
Lunder 7 (formerly White 12)	Neuroscience Unit	Neuroscience Unit (Lunder 7 - formerly White 12)	Neuroscience (Lunder 7 - formerly White 12)
White 13	Mallinkrodt Clinical Research Center (CRC)	Mallinkrodt Clinical Research Center (White 13)	Clinical Research (White 13)
White 3, EL 3, Lunder 2-4	Post Anesthesia Care Units (PACU)	Post Anesthesia Care Units (White 3, Ellison 3, Lunder 2,3,4)	PACUs (White 3, Ellison 3, Lunder, 2,3,4)
White 6	Orthopaedics Unit	Orthopaedics Unit (White 6)	Orthopaedics (White 6)
White 7	General Surgery Unit	General Surgery Unit (White 7)	General Surgery (White 7)
White 8	General Medicine Unit	General Medicine Unit (White 8)	General Medicine (White 8)
White 9	General Medicine Unit	General Medicine Unit (White 9)	General Medicine (White 9)
Yawkey 8	Cancer Center Infusion Unit	Cancer Center Infusion Unit (Yawkey 8)	Infusion (Yawkey 8)
Blake 9	Cath Lab	Cardiac Catheterization Laboratory (Blake 9)	Cath Lab (Blake 9)

Master List – Unit Names

Location	Clinical Area	Full Title (Use in Narrative)	Abbreviated Title (Use in Tables)
Gray 1	EP Lab	Electrophysiology Laboratory (Gray 1)	EP Lab (Gray 1)
Jackson 104	IV Therapy	Intravenous Therapy (Jackson 104)	IV Therapy (Jackson 104)
MGH West	MGH West Orthopaedic Ambulatory Surgery Center	MGH West Orthopaedic Ambulatory Surgery Center	MGH West Orthopaedic ASC
MGH North Shore	MGH North Shore ACC Surgery	MGH North Shore Ambulatory Care Surgery Center	MGH North Shore ACC Surgery
MGH North Shore	MGH North Shore ACC Oncology	MGH North Shore Ambulatory Care Oncology	MGH North Shore ACC Oncology
Founders 7	Case Management	Case Management (Founders 7)	Case Management
Wang 5	Bulfinch Medical Group	Bulfinch Medical Group (Wang 5)	Bulfinch Medical Group (Wang 5)
Yawkey 4	Obstetrics (OB) Clinic	Obstetrics Clinic (Yawkey 4)	Obstetrics Clinic (Yawkey 4)
Gynecology	Gynecology Clinic	Gynecology Clinic (Yawkey 4)	Gynecology Clinic (Yawkey 4)
CRP 9	Gastroenterology / Endoscopy Unit	Gastroenterology / Endoscopy Unit (Blake 4/CRP)	GI/Endoscopy (CRP)
Francis H. Burr Proton Therapy Center	Proton Therapy	Francis H. Burr Proton Therapy Center (Yawkey LL)	Proton Therapy (Yawkey LL)
Bigelow 14	Central Resource Team (CRT)/Clinical Supervisors	Central Resource Team / Clinical Supervisors (Bigelow 14)	Central Resource (Bigelow 14)
Back Bay	Back Bay Health Center	Back Bay Health Center	Back Bay Health Center
Chelsea	Chelsea Health Center	Chelsea Health Center	Chelsea Health Center
Charlestown	Charlestown Health Center	Charlestown Health Center	Charlestown Health Center
Wang 6	Internal Medical Associates	Internal Medical Associates (Wang 6)	Internal Medicine (Wang 6)
Everett	Everett Health Center	Everett Health Center	Everett Health Center
Revere	Revere Health Center	Revere Health Center	Revere Health Center
Radiology	Radiology Nursing	Radiology Nursing	Radiology Nursing
Charles River Plaza	Pediatric Clinic	Pediatric Clinic (Yawkey 6)	Pediatric Clinic (Yawkey 6)
Yawkey 7/9	Hematology Oncology Outpatient	Hematology Oncology Outpatient (Yawkey 7,9)	Outpatient Hem/Onc (Yawkey 7/9)