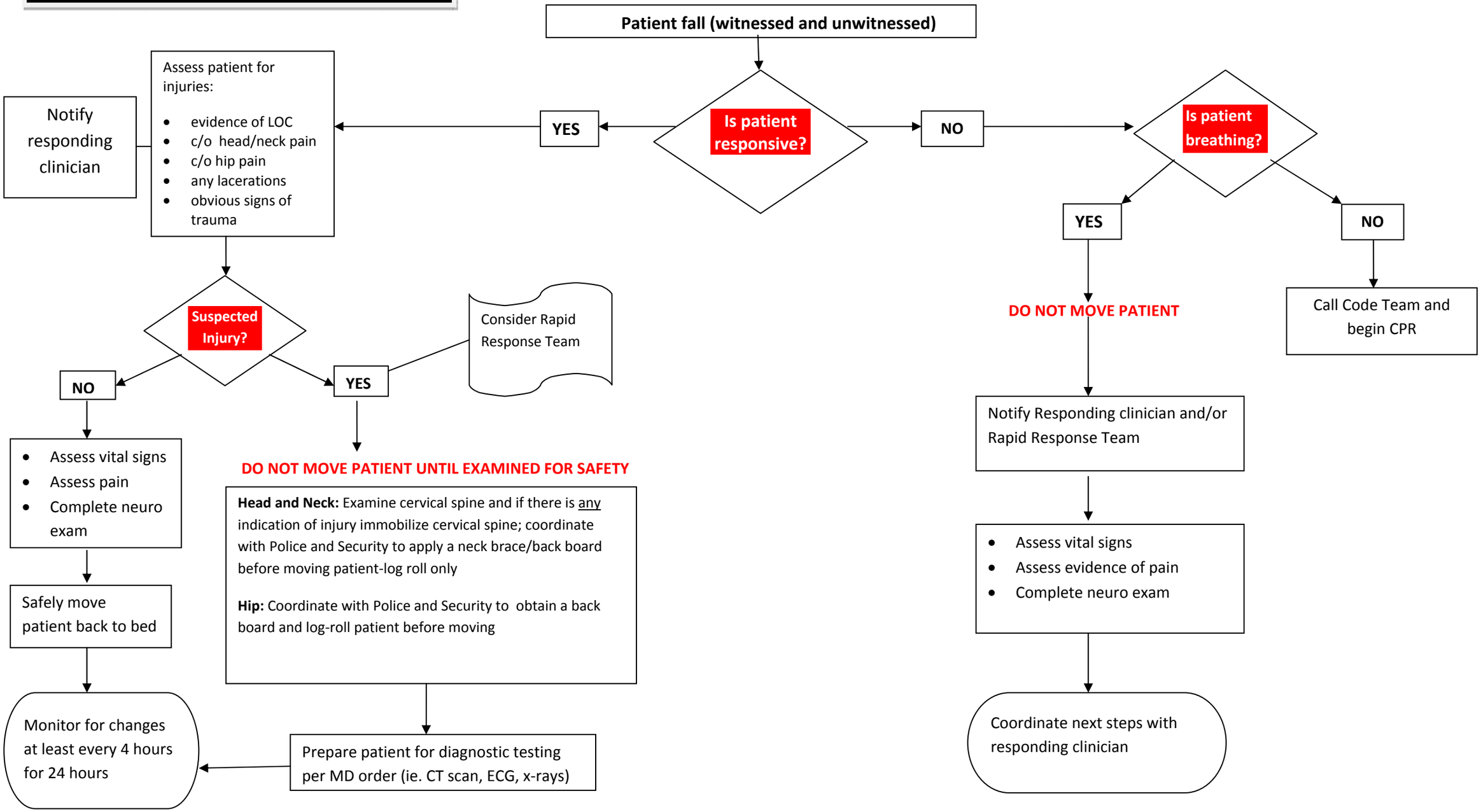MGH First Responders Guide to Patient Falls