

“That so few now dare to be eccentric marks
the chief danger of our time.”

—John Stuart Mill, British philosopher
and economist

Innovation Units 101

the educational plan

Because a consistent understanding of the principles, concepts, and interventions, guiding the work of innovation units is so important, and in order to create an environment of success, The Norman Knight Nursing Center for Clinical & Professional Development has created an educational plan for the roll-out of innovation units. Based on feedback from retreats and many other forums, the Knight Nursing Center has developed a two-hour workshop, which began earlier this month and will be videotaped and disseminated to staff on all innovation units. (Contact hours will be offered for nurses.)

HealthStream Modules have been created to review:

- Hand-Over procedures (SBAR)
- Rounding and the 7Ps
- Discharge Readiness
- Discharge Follow-up Phone Call Program
- Welcome Packets

The Knight Nursing Center is available to provide on-demand education as needed on:

- the attending nurse role
- conflict-resolution and management
- Discharge/Follow-up Call Program
- other topics as necessary

An Attending Nurse Working Group has been created, which will hold weekly, one-hour, facilitated meetings. This forum will be used as a kind of think-tank/support group for attending nurses as they get more immersed in their new role.

A one-time leadership workshop will be offered to nursing directors, clinical nurse specialists, and medical leadership to provide better understanding of their roles in creating and supporting staff as they embark on this new model of care-delivery.

Professional development specialists from the Knight Nursing Center will be available for educational support and to collaborate

with designated units. These specialists will be communication liaisons between innovation teams and the Knight Nursing Center. Staff should feel free to seek their guidance as necessary.

The educational component of the innovation unit roll-out began February 7, 2012, and will run through March 10th. HealthStream modules are currently available. On-demand education is now available. Individuals in the Attending Nurse Working Group and Leadership Workshop will be notified of start dates. And educational support from the Knight Nursing Center is on-going.

For more information, call 6-3111.



Director of The Norman Knight Nursing Center for Clinical & Professional Development, Gino Chisari, RN, presents Innovation Units 101.