

COVID-19

Patient
Care Services

April 1, 2020

*In appreciation for your selfless work and dedication
during these extraordinary times*



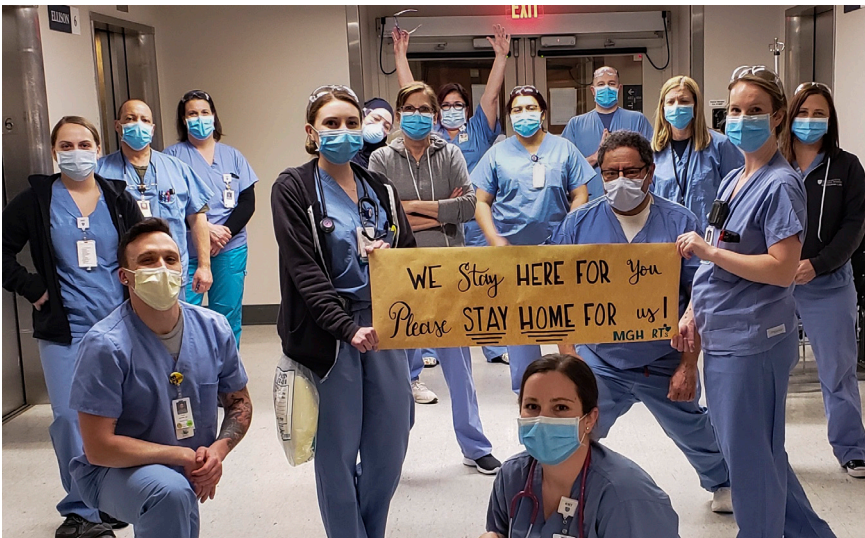
Erica Shenoy, MD
associate chief, Infection
Control Unit

“As the infection-control subject-matter expert for HICS, I work to ensure we implement the best possible guidance to protect our patients and workforce, and continuously re-evaluate that guidance with new data and recommendations from Public Health.

“I admire the teamwork and professionalism of our PCS colleagues. When you teach colleagues to don and doff PPE—and correct missteps if they occur—you are keeping our patients and workforce safe. Thank-you.”

—Erica Shenoy, MD, associate chief, Infection Control Unit

HICS is a standardized approach to managing complex incidents based on principles of the Incident Command System. It assists healthcare organizations in managing emergency planning, response, and recovery capabilities for planned and unplanned events.



Thank-you to our respiratory therapists, critical health professionals in the fight against COVID-19, for encouraging the public to stay home during this pandemic.

Advanced Practice Providers

Q: How does Governor Baker’s temporary removal of a supervising MD for the issuing of prescriptions impact our advanced practice providers (APPs)?

A: Providers are impacted in the following ways:

- **certified midwives:** no change. They continue to have independent practice
- **nurse practitioners with more than two years of experience:** are allowed to work in other areas of the hospital without having to identify a new prescriptive supervising MD
- **nurse practitioners with less than two years of experience:** continue to need a prescriptive supervising MD
- **physician assistants:** the need for a supervising MD has not been lifted

Billing: When performing virtual visits (video or telephone) log in to Epic as independent and bill independently. “Incident to” does not apply to virtual visits.

Emergency credentialing: We have implemented emergency credentialing for APPs that will be valid throughout the COVID emergency. For more information, contact Julie Goldman, RN, at 617-724-2295, or Darlene Sawicki, NP, at dsawicki1@mgh.harvard.edu.