

# COVID-19

Patient  
Care Services

April 3, 2020

*In appreciation for your selfless work and dedication during these extraordinary times*



Marie Elena Gioiella, LICSW, director of Social Service, and chief, Family Support Unit

“Social workers are providing emotional support to patients and families. We’re glad to participate in initiatives that promote resilience among our colleagues. Please don’t hesitate to reach out should any of your patients, families, or staff require assistance.”

—Marie Elena Gioiella, LICSW, director of Social Service, and chief, Family Support Unit

## MGH Transition to Practice Program receives accreditation with distinction

The American Nurses Credentialing Center’s (ANCC) Commission on Accreditation has voted unanimously to grant Mass General’s Transition to Practice Program, coordinated by The Norman Knight Nursing Center for Clinical & Professional Development, the status of accreditation with distinction. The Transition to Practice Program includes the Critical Care and Oncology Nurse Residency programs; it’s the first in Boston to be awarded this credential, and the first in the nation to be recognized with distinction under the new, more stringent, standards and criteria.

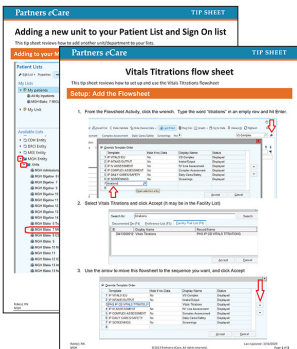


The Knight Center congratulates nursing leaders, preceptors, current and former nurse residents, and members of the Advisory Group who made this achievement possible.

## Two new apps added to Voalte phones

**COVID Training:** app links to recent Infection Control training videos related to PPE protocols.

**eCare Tips:** app links to Epic tip sheets for nurses transitioning to the ICU.



PLANE CARRYING EMERGENCY RIVES AT LOGAN

6:40  
42°

Melissa Jocelyn, RN, nursing director; Ellison 12 COVID Unit, was on-site at Logan Airport when the Patriots plane carrying a shipment of N95 masks arrived from China. Jonathan Kraft, owner of the Patriots and chair of the Mass General Board of Trustees, rounded with Dr. Slavin on COVID units earlier this week and invited Jocelyn to make a statement.