

COVID-19

Patient Care Services

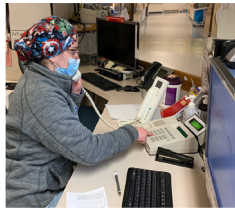
May 13, 2020

*In appreciation for your selfless work
and dedication during these extraordinary times*

Flexibility, versatility, and re-deployment make for a nimble healthcare organization



(Above): anesthesia machine adapted for use as a ventilator.



(Above left): Jen Bocklett, NP, re-deployed to Ellison 19.



(Above right): the PPE storage system created by Bocklett.

(Below): Lunder 6 Neuro/COVID ICU celebrates Sara Whiteman, research technician, who assumed the role of observer/runner to support the unit. Re-deployed from an Alzheimer's lab, Whiteman plans to become a neurologist, so it was a win-win assignment.

Nurse Practitioner, Jen Bocklett, NP, (see photo at left) was re-deployed from Vascular Surgery to Ellison 19, where she not only provided direct patient care, but covered the front desk and developed a storage system for PPE. Staff say Jen's sense of humor and willingness to do whatever is needed has been so helpful.

Kate Slattery, CRNA, nurse anesthetist, was one of many clinicians re-deployed to the White 3 PACU-turned-COVID ICU. She tells of a transformation that included placing inspirational messages and decorations on the bays, thank-you notes and motivational signs in the entryway, and adapting anesthesia machines to be used as ventilators for COVID patients.

Says Slattery, "I was amazed at how everyone came together in this unit. White 3 became our new home. I want my fellow CRNAs, nurses, anesthesiologists, physicians, respiratory therapists, pharmacists, and countless support staff, to know how incredibly proud and lucky I am to call you my colleagues."



Resiliency

Resources available to staff

If you feel your mental or emotional well-being is being affected by the COVID outbreak, below are some resources available:

MGH Psychiatry Clinician Access for Referrals and Employee Support (Psychiatry CARES): This new service provides mental-health interventions for employees experiencing high levels of stress, trauma, or bereavement. Call 617-724-7150, 8:00am–5:00pm.

The Partners Employee Assistance Program (EAP) is available for consultation, counseling, information, and referrals for employees and their households. Call 1-866-724-4EAP.

MGH Social Work: Licensed mental-health providers are available for peer-to-peer counseling and referrals, individually and via virtual groups. Call phone: #26803.

COVID-19 Research

Click on image to go to the Munn Center portal page to:

- access COVID-19-related research (Research for Review: Weekly Update)
- find opportunities to participate in COVID-19 research studies (COVID-19 Study Recruitment)

