
ARN Engagement Survey

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The 2021 ARN Engagement Survey

- Purpose was to collect feedback on ways to better meet the needs of the ARN group
- Assess how best to engage the group more fully
- 11 item survey sent via RedCap®
- Open between February 18 and March 10, 2021
- Distributed to the 152 ARNs with a response rate of 39%

Results

- **46%** reported attending monthly meetings as “*Fairly often to Always*” compared to 53% who reported “*Not attending at all to Seldom attending*”.
- **66%** agreed that the monthly meetings continue to have value
- **45%** agreed that the monthly meeting schedule can be moved to every other month format, while **39%** wish to keep the meeting monthly
- **70%** continue to report that Wednesday is their preferred day for the monthly meetings with an agenda that is a combination of presentations/discussions and free flowing dialogue/discussion just among the ARN group
- **95%** of respondents disagreed with the question related to eliminating monthly meetings

Results

- The primary barrier identified to attending monthly meetings is the *busy pace* of the units
- The respondents reported a desire to attend monthly meetings, but are often unable due to patient acuity, unit census, the number of discharges occurring, and being “*put back into the numbers*”
- Others reported not being scheduled on Wednesdays and unable to join virtually from home or when working *unable to locate a computer* on their unit equipped with sound since the meetings continue to be held via Zoom
- Some respondents reported *having another meeting* scheduled at the same time as the ARN meeting

Results



When asked for suggestions for topics to be presented/discussed at monthly meetings:

- The number one request was for more dialogue among the group on how the **ARN role is implemented** on the various units
- How other ARNs go about their day, and how other **ARNs interface with the interdisciplinary team**
- Other topics included: updates on patient education, how to deal with the disruptive or aggressive patient, and the patient with substance use disorder
- When asked for final comments, the one theme reported was related to communication, **specifically better or more enhanced communication directly to the ARN group**

Questions

Feedback

Advice

Next Steps on ARN Engagement