

What is Home Hospital?

Home Hospital (HH) is an innovative, evidence-based care model that delivers hospital-level care to patients with an acute medical condition in the comfort of their own home.

Appropriate use of Home Hospital increases inpatient capacity while lowering costs of care and improving patient experience.

Common Conditions Appropriate for Home Hospital

- Congestive heart failure (CHF)
- Chronic Obstructive Pulmonary Disease (COPD)
- Pneumonia
- Select post-op conditions
- Influenza
- Cellulitis/Soft tissue Infections
- Complicated UTI/Pyelonephritis
- Dehydration
- Other conditions as clinically appropriate

Home Hospital Can Provide the Following Clinical Services in the Home

- Vital sign monitoring
- Lab testing (including point-of-care)
- IV fluids and medications (e.g. antibiotics, diuretics)
- Oxygen
- Telemonitoring
- X-rays
- Ultrasound

The Team

My Team

Your Home Hospital Care Team remains in close contact about your plan of care throughout your Home Hospital stay. Your Home Hospital team will also be in communication with your **Primary Care Physician** regarding your care and your progress, and any Specialist physicians as needed.

Who will visit me?



Doctor

An MGH doctor (MD) will oversee your care and make **at least one visit** during your Home Hospital stay.



Physician Assistant or Nurse Practitioner

An MGH Physician Assistant (PA) or Nurse Practitioner (NP) **will visit you daily** in your home and is available by phone 24 hours a day.



Nurse

A Partners Healthcare at Home Registered Nurse (RN) nurse will visit you in your home **twice per day**.



Paramedic

A specially trained paramedic may visit you under the direction of your providers during your Home Hospital stay depending on your care plan.

Although the members of your team will change throughout your stay, your health and comfort is our primary concern. Clinician visits may be in-person or virtual depending on your needs and circumstances on a particular day. We look forward to caring for you!

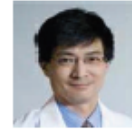
Our Physicians



Dr. Ryan Thompson
Medical Director for Home Hospital



Dr. Cindy Yu
Assoc. Medical Director for Home Hospital



Dr. Charles Pu



Dr. Anna Helgason



Dr. Leigh Simmons



Dr. Michael Jernigan



Dr. James Yeh

Our Advanced Practice Providers



Ryanne Coulson, PA



Helen Le, PA



Cristina Portugal, NP

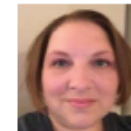


Christina Palmieri, NP



Kirsten Dickins, NP

Our Nurses



Amy Costa, RN, BSN



Jodi Fitzpatrick, RN, BSN



Christine Parker, RN

MGH Home Hospital is Expanding!

- Medicare, MassHealth, and several private payers have begun reimbursing hospitals for Home Hospital care (for the duration of the PHE, hopefully beyond)
- MGH is expanding Home Hospital, with particular focus on accepting inpatient “transfers” to Home Hospital
 - *A transfer to HH is not a discharge – the patient needs to be hospital-level with hospital needs that can be met at home*
 - *Inpatient teams write a transfer note; no need to discharge the patient or write a DC summary*

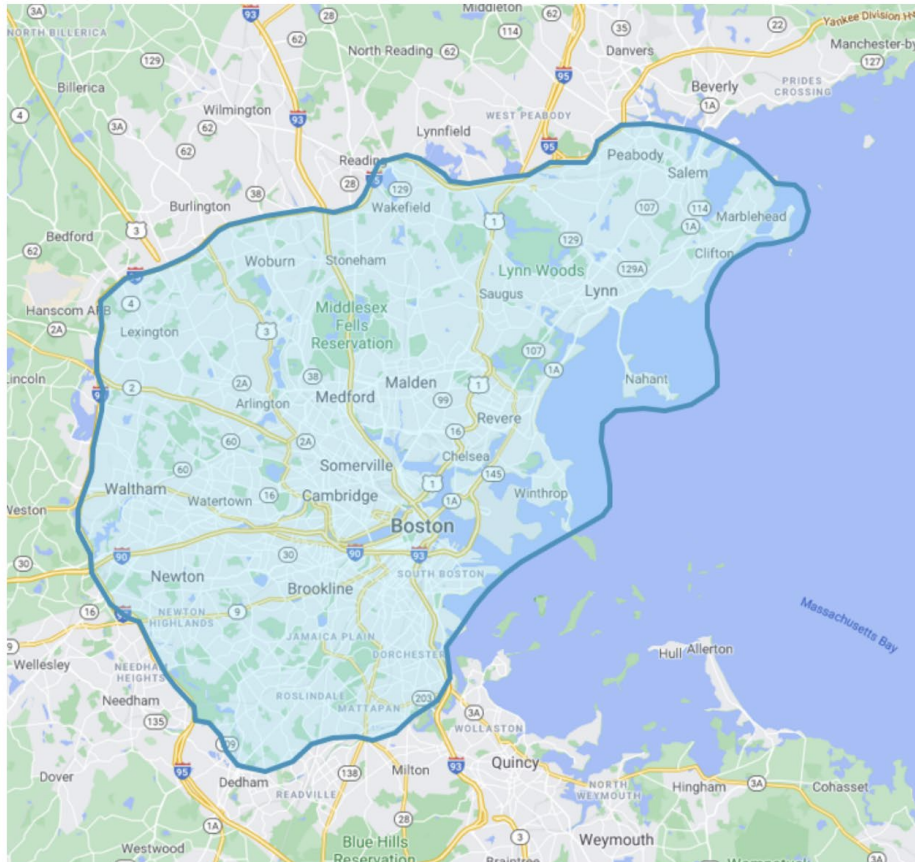
What to Expect for Clinical Visits During a Home Hospitalization

- **MD:** ≥ 1 visit per HH admission; on call 24/7
- **PA/NP:** Visit once daily; on call 24/7
- **RN:** Visit 1-2 times a day
- Daily tele-rounding by clinical staff
- PT/OT, overnight HHA services, and paramedic visits can be provided as needed

Exclusion Criteria for Home Hospital

- Lives outside geographic area
- Unstable clinical picture
- Homelessness or unsafe home setting
- Active substance use
- Uncontrolled psychiatric illness
- Undeclared conditions requiring further workup

MGH Home Hospital Service Area (as of March 2021)



- | | | |
|-----------------------------|-------------------------------|------------------------------|
| Allston (Boston) | Jamaica Plain (Boston) | Salem |
| Arlington | Lexington | Saugus |
| Back Bay (Boston) | Lynn | Somerville |
| Belmont | Malden | South Boston |
| Boston | Marblehead | Stoneham |
| Brighton (Boston) | Mattapan (Boston) | Swampscott |
| Brookline | Medford | Wakefield |
| Cambridge | Melrose | Waltham |
| Charlestown (Boston) | Nahant | Watertown |
| Chelsea | Newton | West Roxbury (Boston) |
| Clifton | North End (Boston) | Winchester |
| Dorchester (Boston) | Peabody | Winthrop |
| Downtown Boston | Revere | Woburn |
| East Boston | Roslindale (Boston) | |
| Everett | Roxbury (Boston) | |

How to Refer? Home Hospital admits patients 7-days a week

- Preferred - Refer via pager **29694** (24 hours), will respond in the AM for overnight pages.
 - Paging directory → On call directory → Home Hospital
- Refer via Voalte → Directory → Buildings → Hospital Wide Services → Home Hospital → Admin Coordinator
- No 48-hour time limit for transferring inpatients
- Not able to take COVID positive patients at this time.
 - Not currently able to provide Remdesivir at home
- Team Handoff:
 - RC transfer note and sign-out
 - Nursing sign-out
- Home Hospital Coordinators may be joining rounds on the floor
- <https://www.massgeneral.org/medicine/treatments-and-services/home-hospital>