



Pain and Our Promise

MGH has adopted the International Association for the Study of Pain definition: “Pain is an unpleasant sensory *and* emotional experience associated with actual *or* potential tissue damage or described in terms of such damage” (IASP, 1986; 2011) ... while acknowledging patients who are unwilling or unable to verbalize pain still can feel it.

Our promise to patients is that we will always:

- listen to patients and take reports of pain seriously
- try to respond promptly to reports of pain
- provide information about pain and its treatment
- work as a team to evaluate, treat & prevent pain