

Tips for Medical Interpretation

For patients who are limited English proficient or Deaf and Hard of Hearing

1. Partner with a medical interpreter
 - a. call 66966 or use the IPOP/VPOP in your unit
2. Document the use of the interpreter in your notes
 - a. name (in person/video interpreter) or
 - b. ID# (if remote interpreter through the vendor)

Remember, medical interpreters are available...

In person
(by calling
66966)



By video
(VPOPs or VRI
for patients
who are Deaf)



By telephone
(IPOP or any other
telephone)

