Patient Advisors: Informing Research and Practice

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Authorized by Congress (PCORI) helps people make informed health care decisions, and improves health care delivery and outcomes, by producing and promoting high integrity, evidence-based information that comes from research guided by patients, caregivers and the broader health care community.

Patient Centered Outcomes Research Institute (PCORI)

Patient Family Centered & Trauma Informed Care

<table>
<thead>
<tr>
<th>PFCC</th>
<th>TRAUMA INFORMED</th>
</tr>
</thead>
<tbody>
<tr>
<td>DIGNITY and RESPECT</td>
<td>PATIENT AUTONOMY</td>
</tr>
<tr>
<td>INFORMATION SHARING</td>
<td>RECOGNITION AND IMPACT OF TRAUMA ON HEALTH</td>
</tr>
<tr>
<td>PARTICIPATION</td>
<td>CHOICES</td>
</tr>
<tr>
<td>COLLABORATION</td>
<td>NON-JUDGMENTAL</td>
</tr>
</tbody>
</table>

Statement of the Problem

- Victims of sexual assault and intimate partner violence find the health care environment chaotic, disjointed and less than therapeutic.

Paradigm Shift in Healthcare

- Not “to” or “for” the Patient- rather “WITH” the patient.
- Not a prescribed model of care- rather an informed model of care in partnership with patients and their family.
- Family members are not Visitors- rather a part of the health care team.

“Seek to understand and learn- rather than prescribe and judge”

Lessons Learned

- Partnership with patients and stakeholders informs the development of a Research Proposal.
- Survivors of DV/SA are key informants for Patient and Family Advisory Council.
- Patient advisors suggest the use of texting to improve patient engagement.
- Follow-up for DV/SA patients after ED visit Identifies patient’s needs, provides opportunities for education and coordination of care.
- Quality Improvement efforts identify opportunities to improve patient care and outcomes.

Case review; Inquiry with patients - what went well, what could we improve
Identification of patient and family advisors; formal and informal meetings
Partnering with Stakeholders: ED, ID, Passageway, Social Services Psychiatry; Community Resources
With patient advisors developed the PCORI Research Proposal for Improving Health Care Systems